Interactive IV
Project 2
2014
Stephen Carlson

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# **Competitive Analysis**

## Carnegie Mellon University

#### Workflow

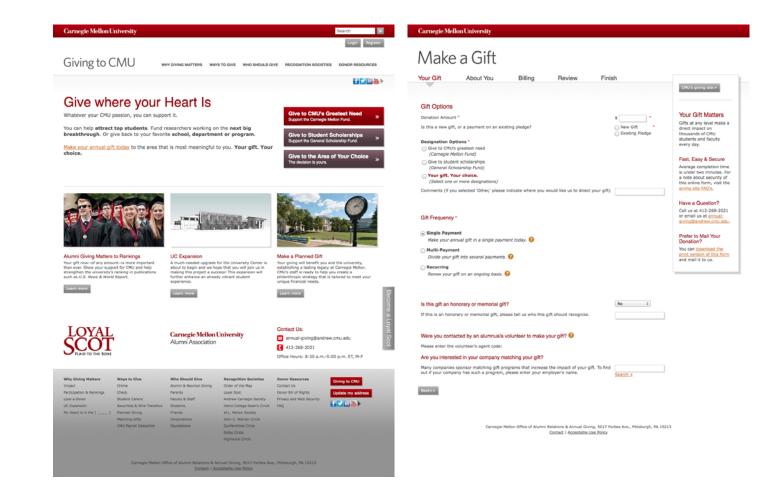
The form is actually linked from the homepage, bypassing the giving site. Form easy to get to from giving page as well. Giving site has 3 links to the form, the first two filling in the areas of designation for you. Form uses similar enough system to RIT's with the popover selector for areas.

### Info Design

Giving site has way too many separate pages with little information on each. 5 different top level sections each with multiple pages below. Spacing between form sections helps break it up.

#### Presentation

Giving site is not unattractive, feels very stock/generic. Form page relatively unstyled.



# **Competitive Analysis**

## **Cornell University**

#### Workflow

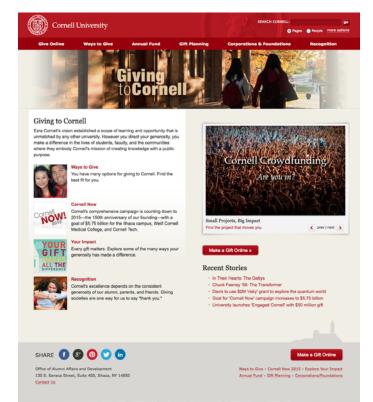
Giving site off homepage, online from button(s) not as easy to find from there. Adding multiple donations as individual items lengthens process, but encourages multiple donations and is easy to read.

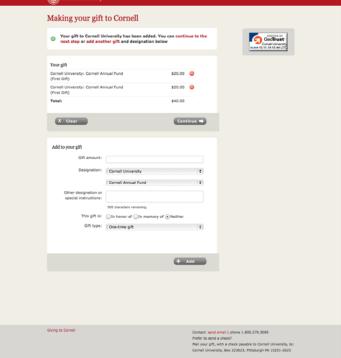
### Info Design

Online form button not so easy to find, gets lost with the carousel above. Having the button in the footer helps. Cleaned up form isn't as overwhelming, but no indicator as to how far into the process you are.

#### Presentation

Giving page doesn't match other site pages, seems older and not as updated. Seems a bit too much like a standard blog. Form has nice padding and spacing, seems designed/crafted.





# **Competitive Analysis**

#### Pratt

#### Workflow

Giving site right off main homepage. Give now button prominent enough, but not being in main content area makes it easily overlooked. Form doesn't have areas of designation

### Info Design

Some of the subpages changes the lefthand navigation, some remove the "Give Now" button.

#### Presentation

Navigation header changes slightly on form, breaks on smaller resolution (right is 1024 wide). Form doesn't match aesthetics of the rest of the site, looks totally unstyled. Giving page looks nice, but has no emotion or feeling.



Impact of Giving FAQ Publications

Contact Us Give Now







**Partnerships** 



#### A changing world needs fresh approaches.

Pratt Institute is at a pivotal moment in planning for future generations of students and global addressing some of our most complex challenges, including diminishing resources, climate change social inequity, and job creation.

#### A changing world needs Pratt.

As an institution established to educate artists and creative professionals to be responsible contributors to society, Pratt has a duty to prepare graduates who possess the artistic aptitude, creativity, and flexibility to meet such challenges. There are a number of ways that individuals, corporations, foundations, and government agencies can partner with Pratt to play a

#### **Giving News**

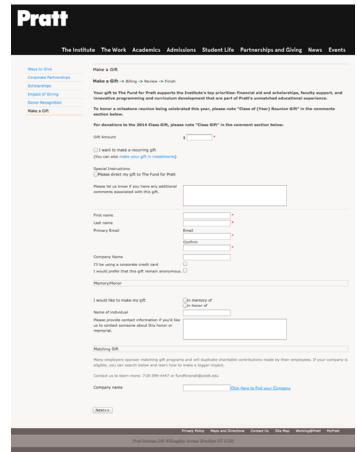
Legends 2014 to Be PBS "Treasures of Held on November 20 New York" Program at the Mandarin

History On Thursday, November 20, Pratt Institute will present Legends 2014, an annual scholarship benefit available for streaming, explores

Alumnus Young Woo Celebrates Pratt's

Creates Scholarship **Honoring Father** 

More News



Pratt Institute			<b>⊕⊙</b> ⊜⊙
Brooklyn Campus 200 Willoughby Avenue Brooklyn, NY 11205 718.55.5600 Manhattan Campus 144 West 14th Street New York, NY 10011 718.656.3600	Apply Now Continuing Education Visit Campus Give To Pratt Work at Pratt Hire Pratt Talent Get Career Support Contact Us	For Prospective Students For Parents For Alumni Faculty and Staff Directory Academic Calendar Course Catalog	Pratt Networks myPratt Inside Pratt Pratt Intranet Pratt Commons Pratt Cortfolios Pratt LMS Pratt aPortfolio

# **Competitive Analysis**

### Northeastern University

#### Workflow

"Empower" link on main homepage, but on the top of the page as an overlaying tab (not unlike the blog tab on the right). Nothing that really labels it as "giving" or "donating." Give Now button not super obvious despite position in navigation, lost with the rest of the content.

### Info Design

There are a ton of subpages. Form has a lot of designations. Form is really long.

#### Presentation

Weird transparent dropdown navigation. Animated top banner is distracting, turns into links eventually. Big focus on the "we" of donations and the school's people, past and present. Big sticky header takes up a lot of screen real estate even on larger displays. Inconsistent treatment of images.





Met

# POWER OF WE

#### THE POWER OF WE

Unprecedented in its scope and ambition, Empower: The Campaign for Northeastern is about people empowering people. Fueled by the "power of we"—alumni, parents, friends, faculty, students, and staff, corporate and industry partners—our students and faculty will master and create knowledge that improves lives.



-JOSEPH E. AOUN, PRESIDENT

#### More



WHO EMPOWERED YOU?

#### Ron Caplan DMSB'72 I worked in Northeastern's

I worked in Northeastern's dining services as a part-time dishwasher ar server, and was eventually invited to a co-op assistant manager. It was the start of an incredible opportunity that exceeded the typical college



#### reen Burke

degree provided a new level of ofessionalism, required for vancement in runsing. Northeastern's tovative Nursing Interim Program luenced my work as a caregiver, anager, and risk taker—and outphout my career, I encouraged autive thinking and educational



#### Montrice Scot DMSB'15

lancing work and school, and being co-op, has taught me how to live life an adult. Northeastern's careeriented atmosphere changed me. It's ade me more mature.

TOP EMPOWER NE	ws		More >
Healy supports aspiring engineers with \$5 million gift to endow new enhalarship.	Wenzinger gift academic and partnerships	research	rgest marine orepository finds home in shant
WE THANK age of Health vivation Fund	Sciences University	Libraries Annual Fund	Northeastern University's Greatest Needs
YOU	JUN Alumni (No \$100	n-Degreed)	JANIE Class of 2007 \$100
@Empow	erNU	A New V	Vay to Give
RT @jasonkornwitz: From Hom Husky hoops, here are Novemi campus events. http://t.co/IVA #Northeastern	ber's can't-miss	you at Northeastern. De:	e college or cause that matters most to signed by a team of students, the a to make an immediate impact, with a a.
Follow us on Twitter,			More >
ALUMINI RELATIONS VOICES OF NORTHEASTERN WE SEE	ME VOLUNTEER LEADERSHIP AT NORTH	EASTERN	
	& Staff - Find A-Z - Emergency Infon losion, Massachusetts 02115 - 617.3 iniversity		3 <b>X E</b>

### Northeastern University



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Gift Amount	s^	Unprecedented in its sloope and amenton, it impower: The Campaign for Northeastern is about people empowering people. Futled by the "power of we"—allurini, parents, friends, flexibility, students, and staff, corporate and the company of the staff of the staff or master and create knowledge that improves lives. <u>— searn more</u>
Use our <u>Recurring Giving Form</u> to	o set up a recurring gift from your credit card or checking account.	CONTACT US
		If you have questions about making your
Designations *  Co-op Fund		If you have questions about making your gift, please call 617.373.5520 during regular University business hours of 8:30 a.m. to 4:30 p.m. Monday through Friday, e-mail Infilmeu.edu or visit The Northeattern Faria website.
Northeastern University's g	greatest needs	e-mail tnf@neu.edu or visit The Northeastern Fund website.
Scholarships/Financial Aid		Gifts By Telephone
○ Libraries		To make a gift by telephone, please call 617.373.5520 during regular University business hours of 8:30 a.m. to 4:30 p.m.
Parents Fund		business hours of 8:30 a.m. to 4:30 p.m. Monday through Friday.
Other (please enter in spec		Gifts By Mail
<ul> <li>Click here to select addi- gift between multiple area</li> </ul>	tional funds (schools and colleges, athletics, etc.) or split your s of need.	To mail in a gift, please make your check payable to Northeastern University and send it to: Development Information Systems
Check this box if this is a payment on a pledge:	0	Development Information Systems 118 Cushing Hall, Northeastern University 300 Huntington Avenue, Boston, MA 0215-9877. Northeastern Faculty and Staff Payroll Deduction
Special Instructions		To setup payroll deduction, please fill out our online payroll deduction pleage form-
Please use the space to the		Technical Difficulties
right to indicate any special instructions regarding your		If you are having technical difficulties with
gift, recognition preferences, or any additional comments or questions.		this form during regular University business hours of 8:30 s.m. to 4:30 p.m. Monday through Friday, and would like to make your gift over the phone, please call 617.373.5520.
DONOR INFORMATION	1	The Northeastern Fund
First Name:	^	
Last Name:	*	
E-mail:	E-mail	
	Confirm	
	•	
What is your primary connection to the university?	Alumenus/a * prents print print Friend Student Faculty/Staff	
College (if applicable):	Please Choose 0	
Class Year (if applicable):		
What do you love most about Northeastern? (Optional)		
Gift Planning		
	I have included Northeastern in my will, trust, retirement plan, or insurance policy.     I would like to learn more about bequests.     I would like to learn how? I can receive income for life while supporting Northeastern.	
INCREASE THE IMPAC		
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You or your spouse's employee	or many match your departies 1 to 1 and in some cases double or triple	
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# **Current Site Review**

### RIT

#### Workflow

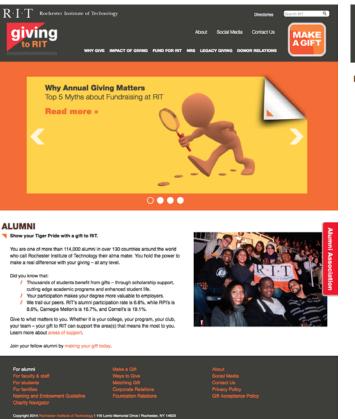
The landing page is seemingly inaccessible form the RIT home page, any "giving" link (even from under the Alumni menu) just link directly to the form. Popover in form is jarring, small. Label pagination is an improvement, but makes the form feel long.

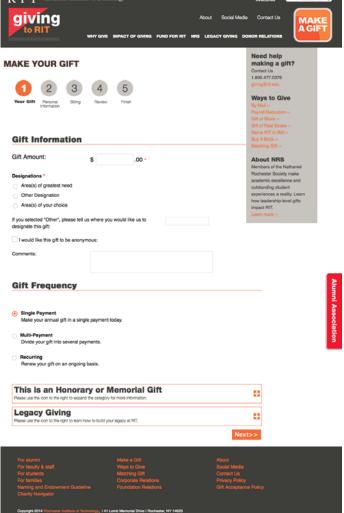
### Info Design

Alumni giving site is separate form regular giving site (with a confusingly similar layout). As above with no noticeable way to actually navigate to giving page, it dead-ends from most/all links (and none seem to supply overly engaging information).

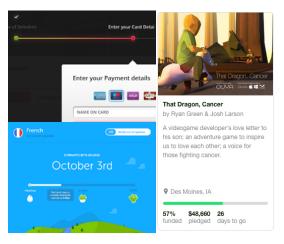
#### Presentation

Incorporates RIT's updated graphic style with Helvetica Bold, angular and geometric forms, bold use of color, and a more liberal use of white space. Doesn't seem to have as much craftsmanship applied to it, or evenly across pages, as the RIT Online site. Recent graphical updates to the form with exception of the pagination don't make much difference. Overall it lacks impact.





# **UX and Design Trends**



### **Progress Bars as Motivation**

The progress bar shows more than just a percentage of something, it can stand apart as a tool that drives the user to go out of their way to complete a task.



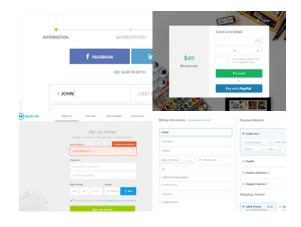
### Material Design

Google's new design language embraces flat design aesthetics without losing a sense of depth and realism. Material as metaphor; bold, graphic, intentional; motion provides meaning.



### Interactive/Reactive Form Items

Allow users multiple, intuitive ways to interact with form content accommodating new users and power users alike. Increment buttons flanking a text entry field; drag-and-drop sorting, sliders that provide visual feedback of numeric entry.



### **Custom Form Styles**

Forms that have custom styling applied to them feel like they're integrated into the site and have a more unified presentation. They continue the design language of the site and can give the design a sense of quality and class.



### Single Page Modular Sites

Combining ideas of progressive disclosure and flat navigation, single page sites eliminate extraneous information pages and provide all content on one page made of different sections that the user can jump between.



## Large/Full Screen Hero Image w/ CTA

The large image captivates the viewer and removes all the visual clutter and noise, bringing forward the CTA button leaving the user little else to do without scrolling.

# **Recommended Approach**

Based on research, RIT would benefit most from a **single page site** before the form leveraging the alumni's ties to a **specific college, school, program**, or other more granular organization and **brings forward information** about that group and how it could benefit from donation.

### Goals

Increase alumni donation conversion rate.

Streamline donation process.

Focus site on just CIAS, not institute wide.

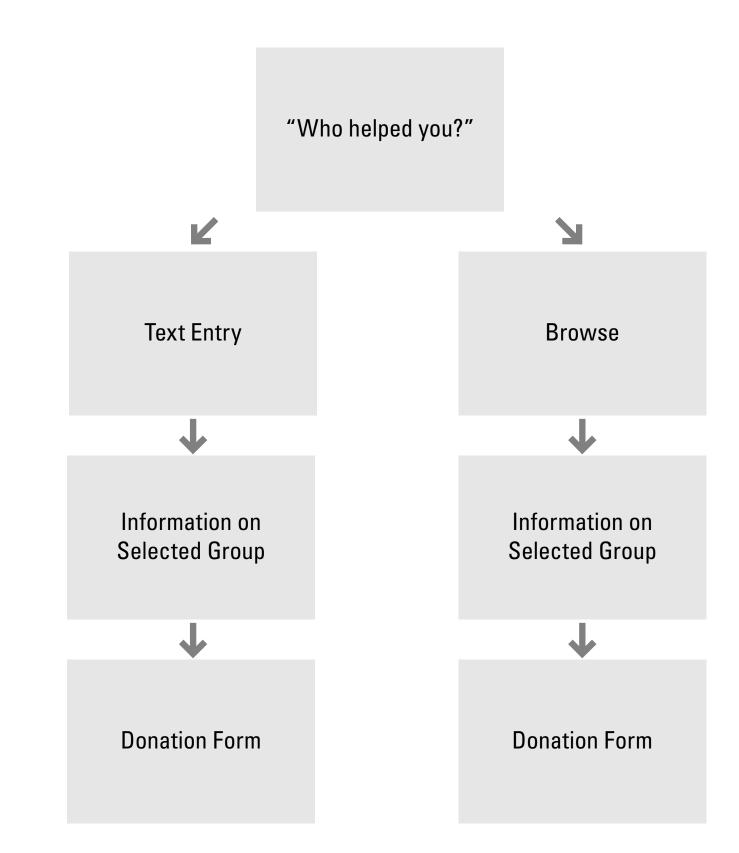
Bring some element of the form to the landing page.

# **Information Architecture**

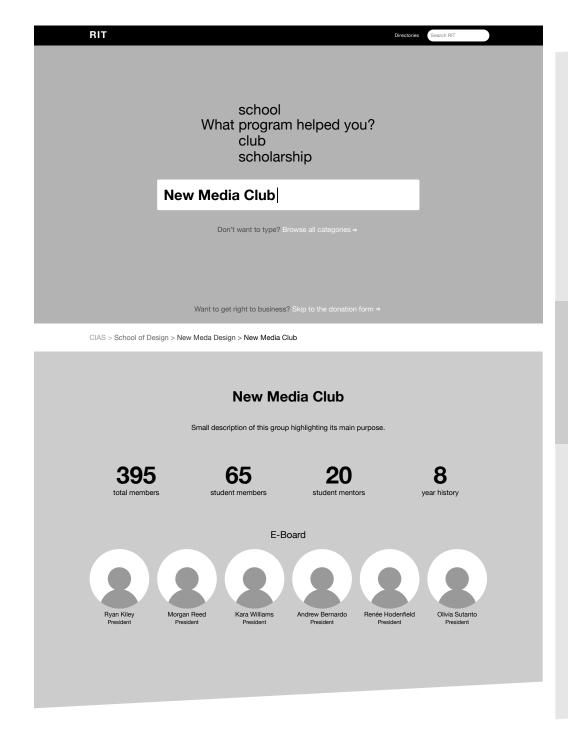
## One Page Solution

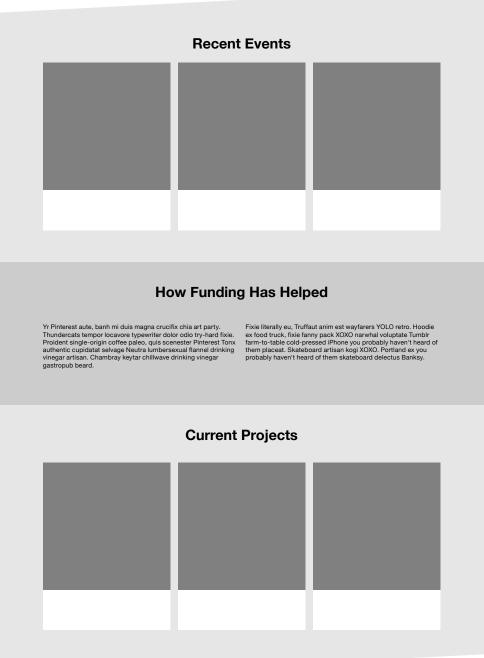
The page loads more content below based on choices made above.

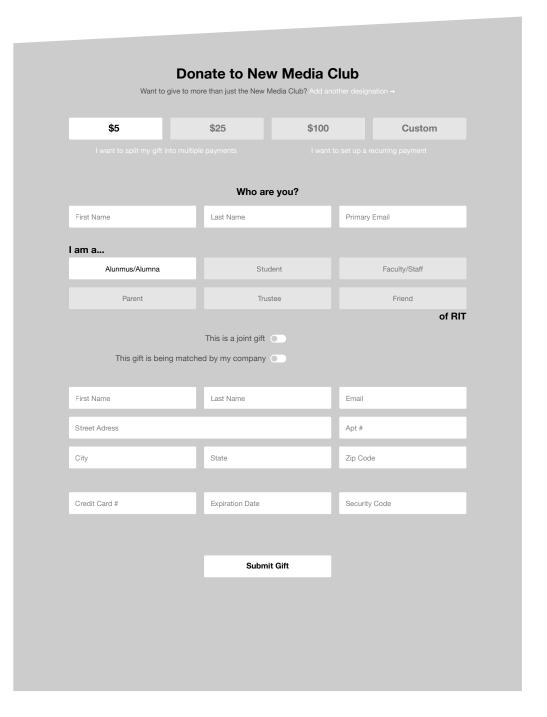
When the user selects a group to look into, they're funneled down the page toward a donation form with that group prepopulating it.



# **Lo-Fi Wireframes**







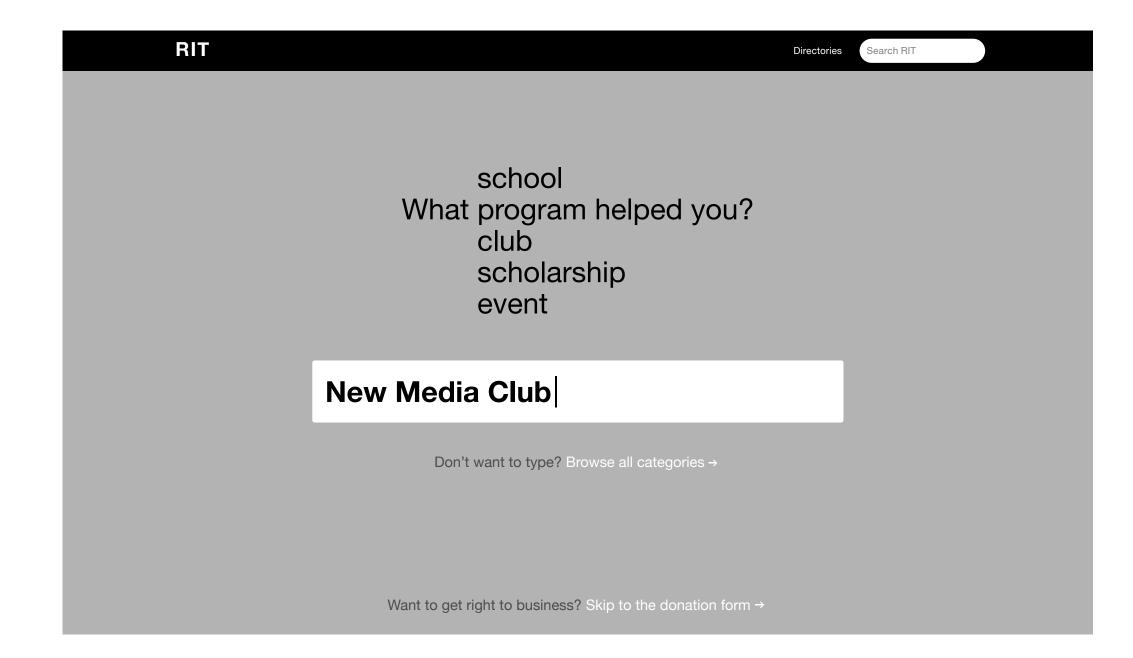
## Using the Text Entry

Top line (What \_\_\_\_ helped you?) animates between the different categories, showing only one at a time.

Asuser types, predictaive search attemps to auto complete teh search term and provide suggestions below the field.

The background will populate with images from and related the currently typed term (including teh autocompleted ones).

Other links below the field will disappear after the user has entered text.



# **HiFi Wireframes**

## **Browse Page**

Areas are borken into different categories, majors on the left and others on the right.

Clicking a link will scroll the user down to the information section below.

#### **Majors and Programs**

School of American Crafts

Ceramics
Furnature Design

Glass

Metals & Jewelry Design

School of Art

Fine Arts Studio
Illustration

Medical Illustration

Visual Arts Art History

School of Design

3D Digital Design Graphic Design Industrial Design Interior Design New Media Design

Visual Communications Design

School of Film & Animation

Animation
Film Production
Motion Picture Science
Film and Animation MFA

School of Media Science

Media Arts and Technology

Print Media

School of Photographic Arts & Sciences

Advertising Photography

Biomedical Photographic Communications

Fine Art Photography

Imaging and Photographic Technology

Imaging Systems Photojournalism Visual Media

Imaging Arts, Photosgraphy, and Related Media

#### Other Areas of Need

CIAS Schools

School for American Crafts

School of Art School of Design

School of Film & Animation School of Media Science

School of Photographic Arts & Sciences

CIAS Scholarships

College of Imaging Arts & Sciences Dean Designated Fund

School for American Crafts Alumni Scholarship Fund

School of Art Alumni Scholarship Fund School of Design Alumni Scholarship Fund

School of Film and Animation Alumni Scholarship Fund

School of Media Sciences Alumni Scholarship Fund

School of Photographic Arts and Sciences Alumni Scholarship Fund

**CIAS Events** 

Big Shot School of Photographic Arts & Sciences Project

Thought @ Work Design Conference

CIAS Clubs

Industrial Designers Society of America Club

New Media Club RIT AIGA RITgraph

Other CIAS Organizations

CIAS Fund for Areas of Greatest Need Vignelli Center for Design Studies

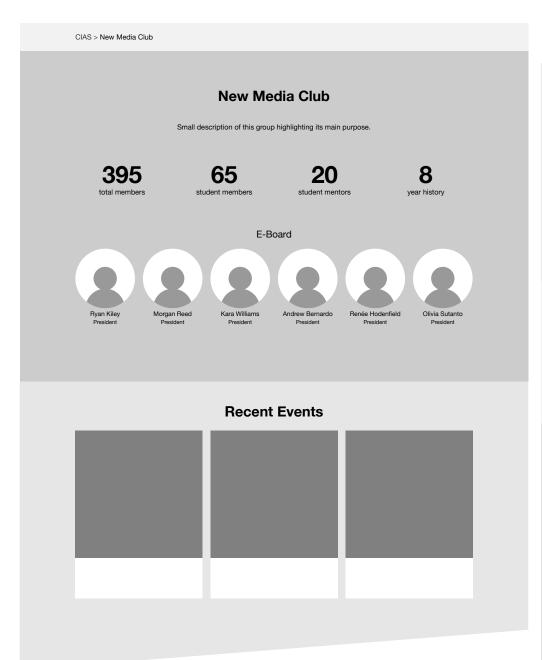
### **Information Section**

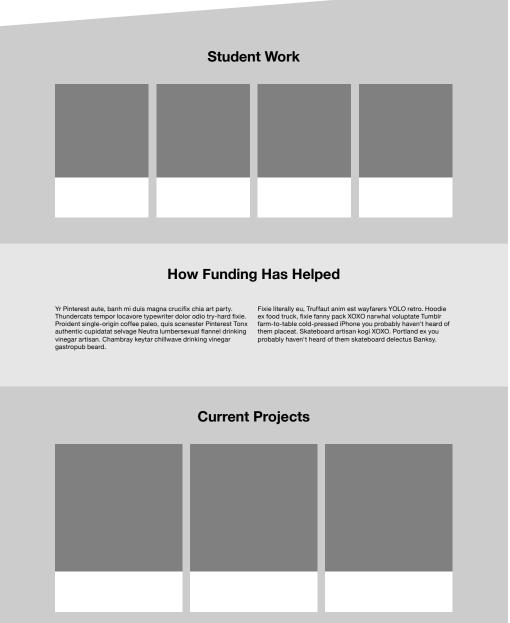
When user presses enter on the text field, manually scrolls down after entering text, or clicks on an area on the Browse page, they are presented wtih a scrolling page of information abut the area they have selected.

Top section includes general overview information and statistics about the topic.

Lower sections highlight things the area has done, news about the area, examples of student work, how funding has helped in the past, and current projects that need funding.

This section is rather modular and sections can be added or subtracted as necesary. "How funding has helped" should always be present, and so huld always be followed by "Current projects" (if applicable).





### **Single Donation**

Each step is presented as it's own screen.

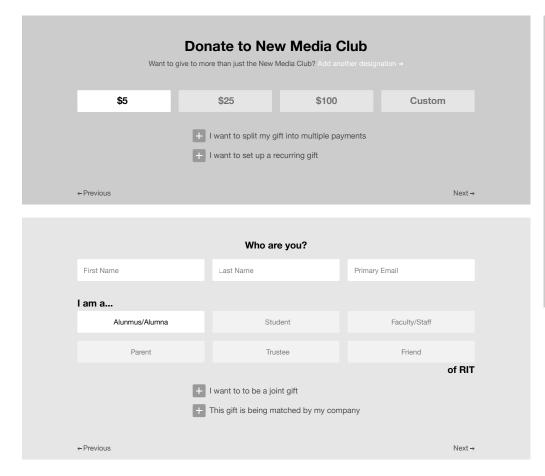
The form is autopopulated with the same area the user either typed at the top or selected from hte Browse page.

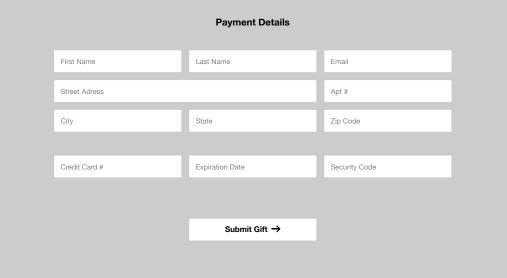
If the user doesn't want to add another area to donate to they are simply given a short list of suggested donation values as well as a field to type their own custom value in.

The "I am a..." section is essentially a series ofcheck boxes where the different buttons Igiht up when selected and can be toggled on and off.

"Joint gift" and "corporate matching" expand downward when selected on.

Submit button will submit the form and a confirmation and reciept page will open in a popover modal.





### Skip to Form/Add Designation

If the user chose to skip straight to the donation form, they will be presented with the option to give to CIAS areas of greatest needs, or pick specific areas.

The add designations page is allso accessable from the single donation page if the user choses to add more.

Clicking an area will change the plus next to it to a check and it'll be added to the sticky toolbar on the bottom.

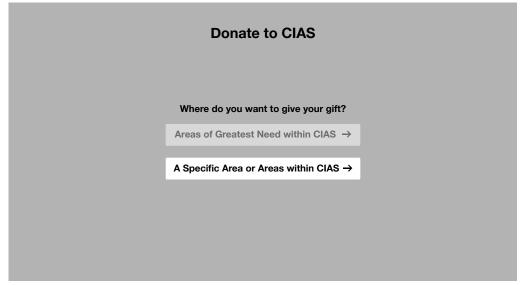
Clicking a designation on the bottom toolbar will remove it.

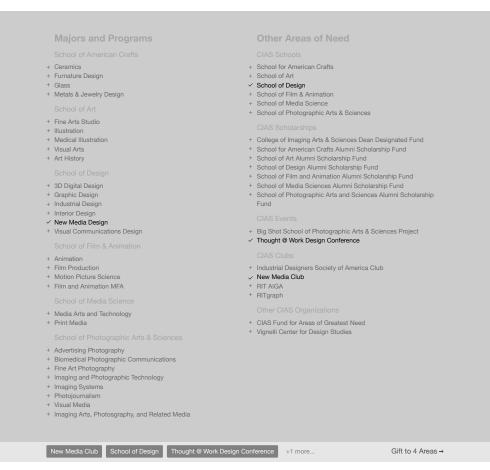
Clicking "+n more..." will expand the toolbar up to show all currnelty selected designations.

"Gift" button confirms the number of selected designations.

User is presented with buttons of suggested donation amounts, and a field to enter a custom amount.

Sliders allow the user to adjust the breakdown of their gift, dividing up their gift among the differnet designations they selected.

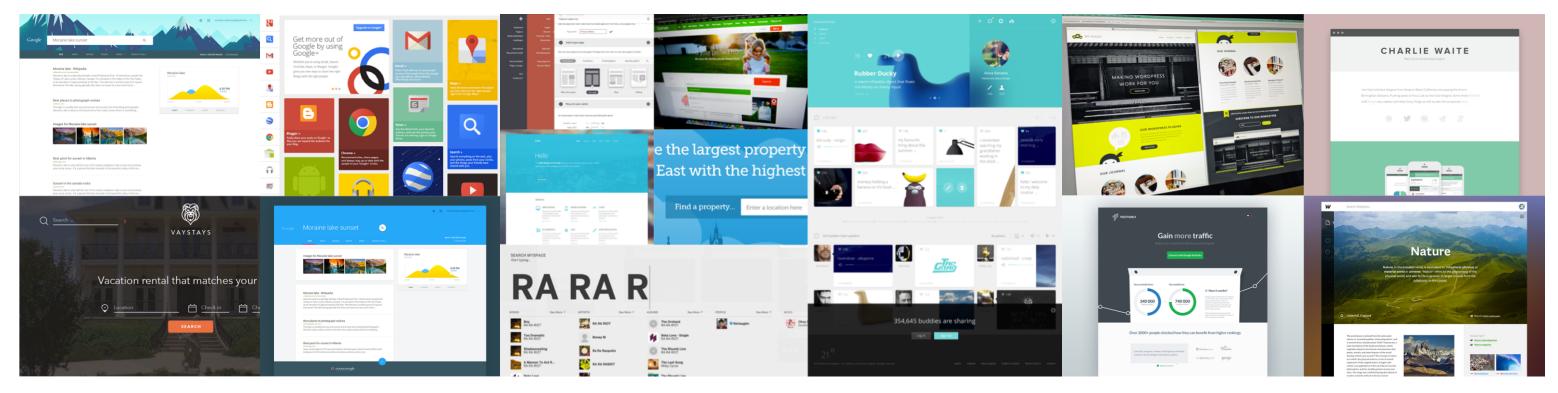




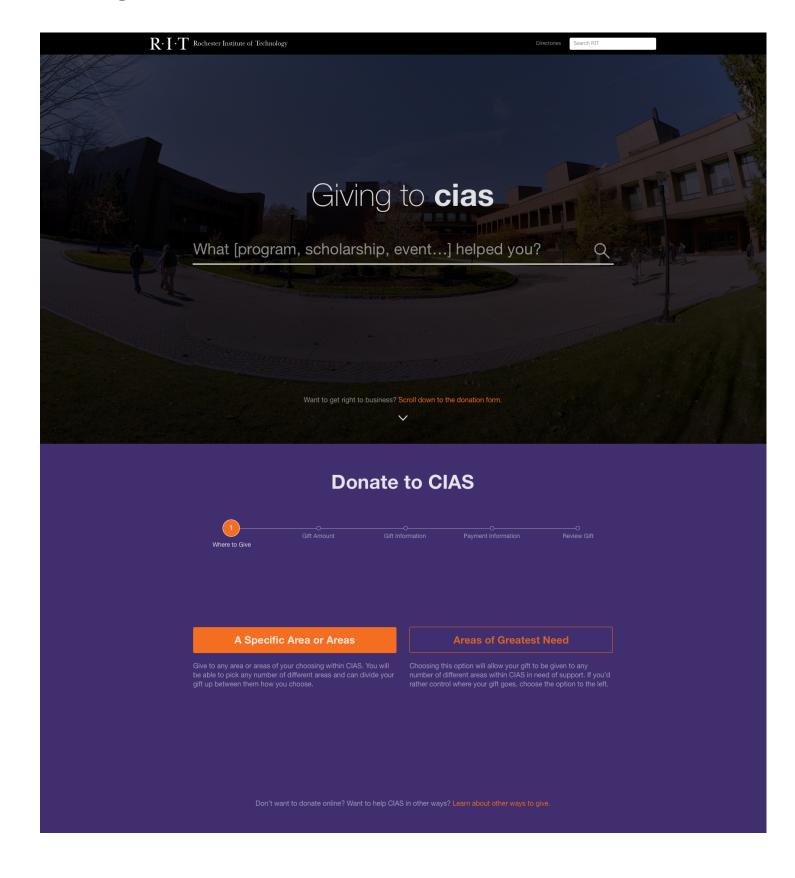


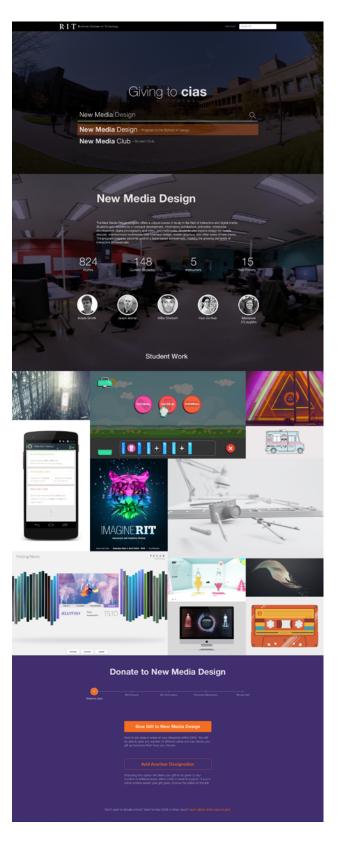
# **Design Direction** Moodboard

Material — Photographic — Photographic

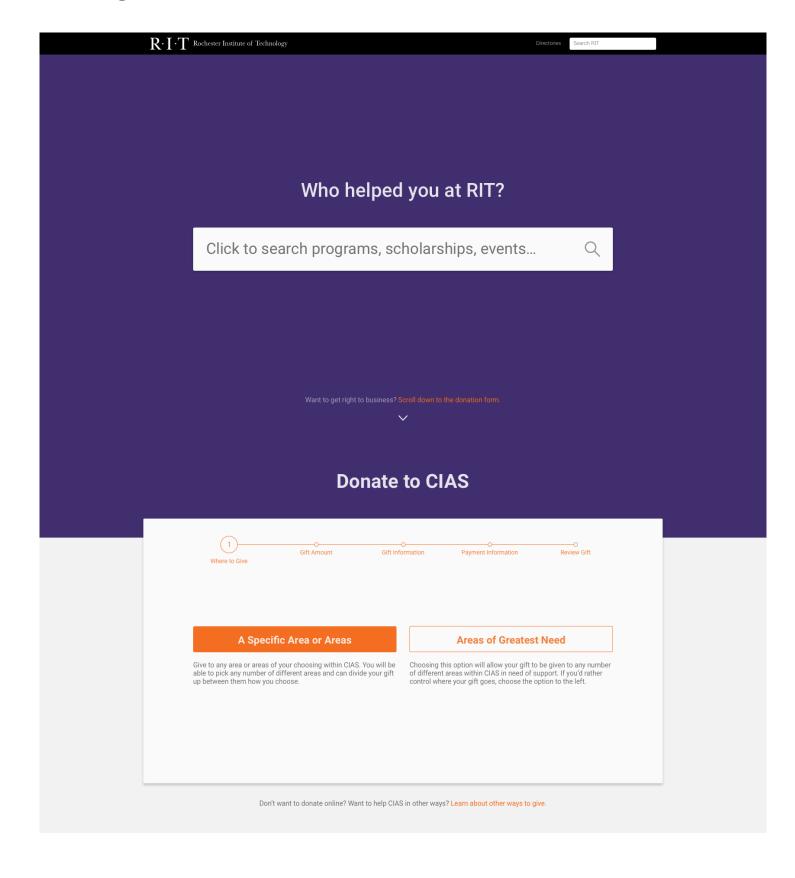


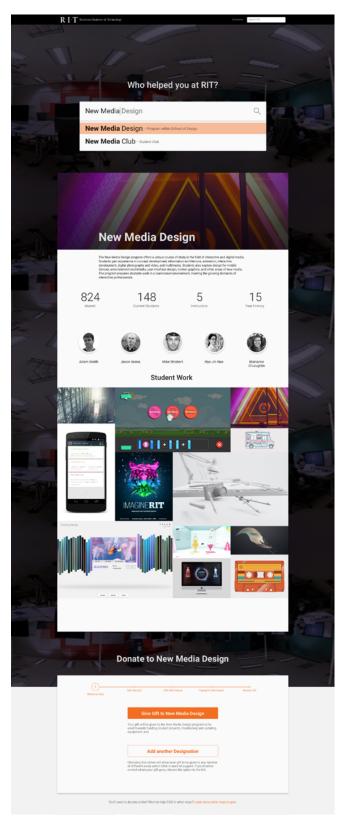
# **Design Direction** Full-Width Parallax Imagery



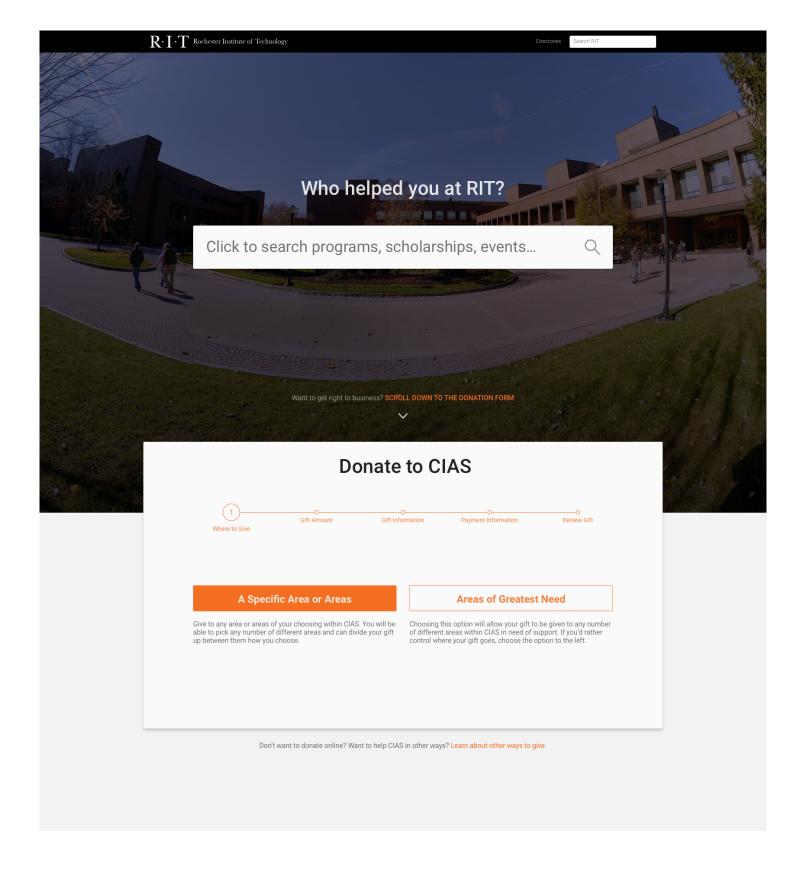


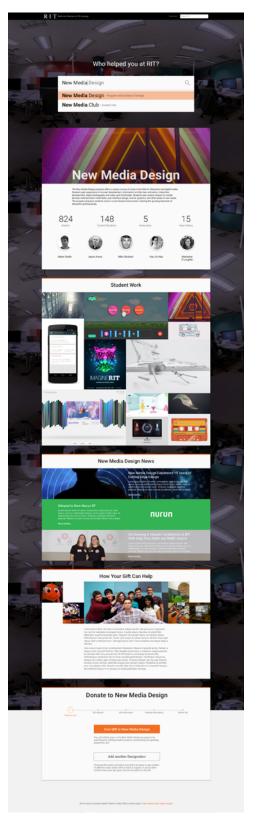
# **Design Direction** Material Design



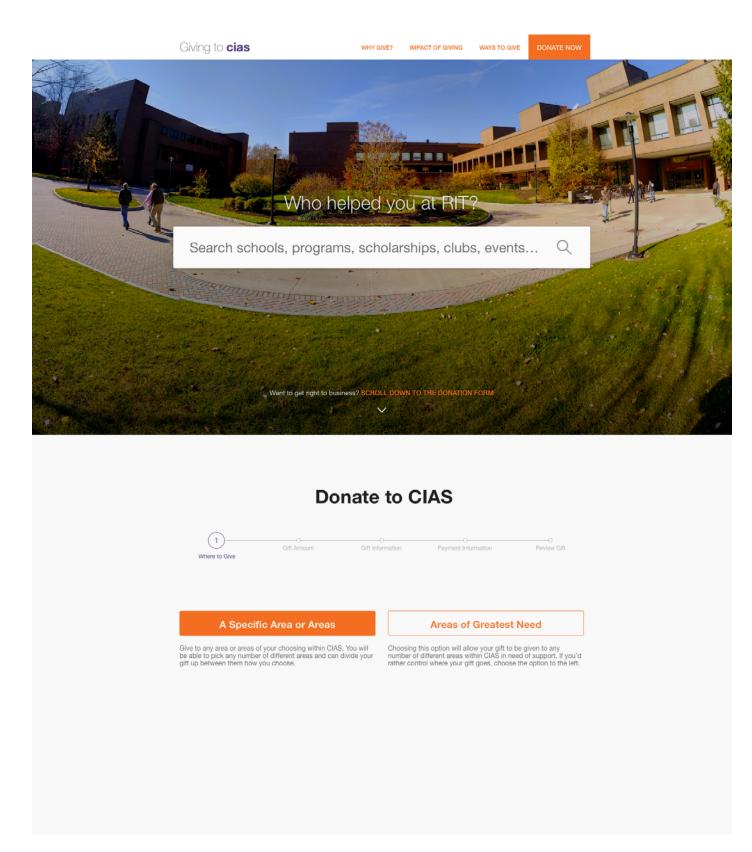


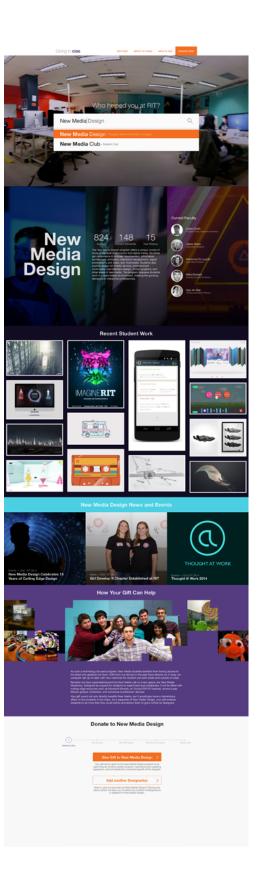
# **Design Direction** 2nd Pass – Material Design



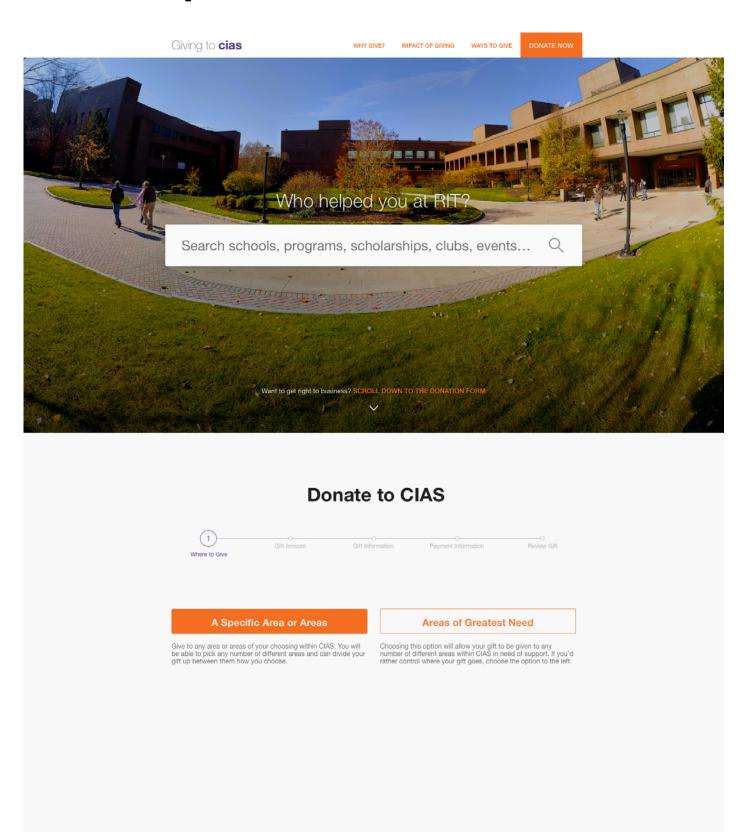


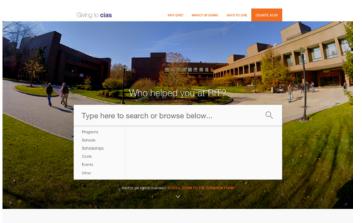
# Final Direction Graphic Photographic Approach



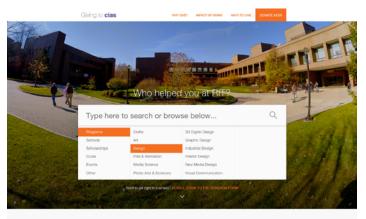


# Final Comps Landing Page

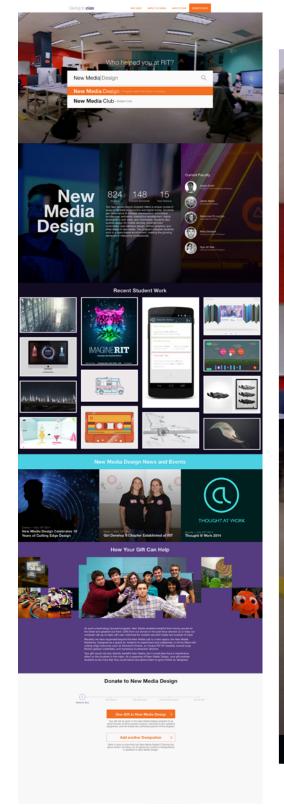


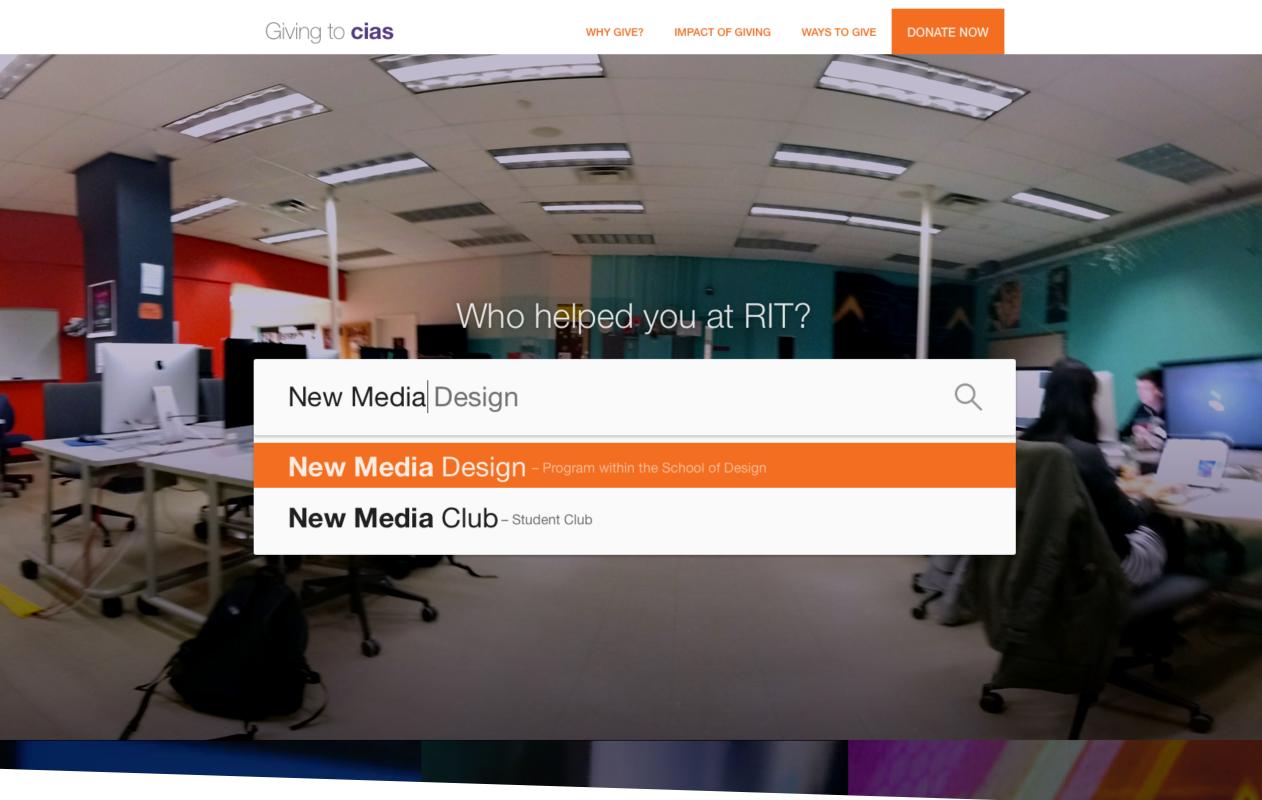


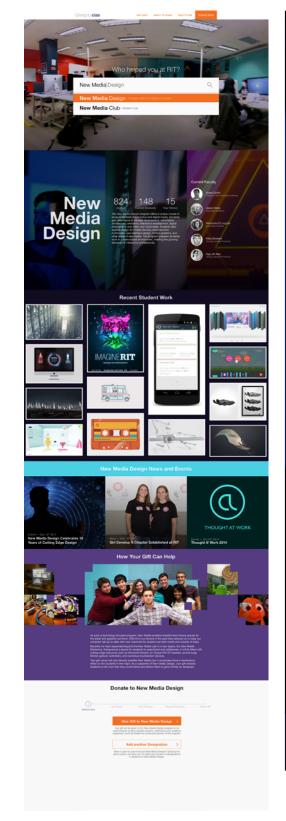


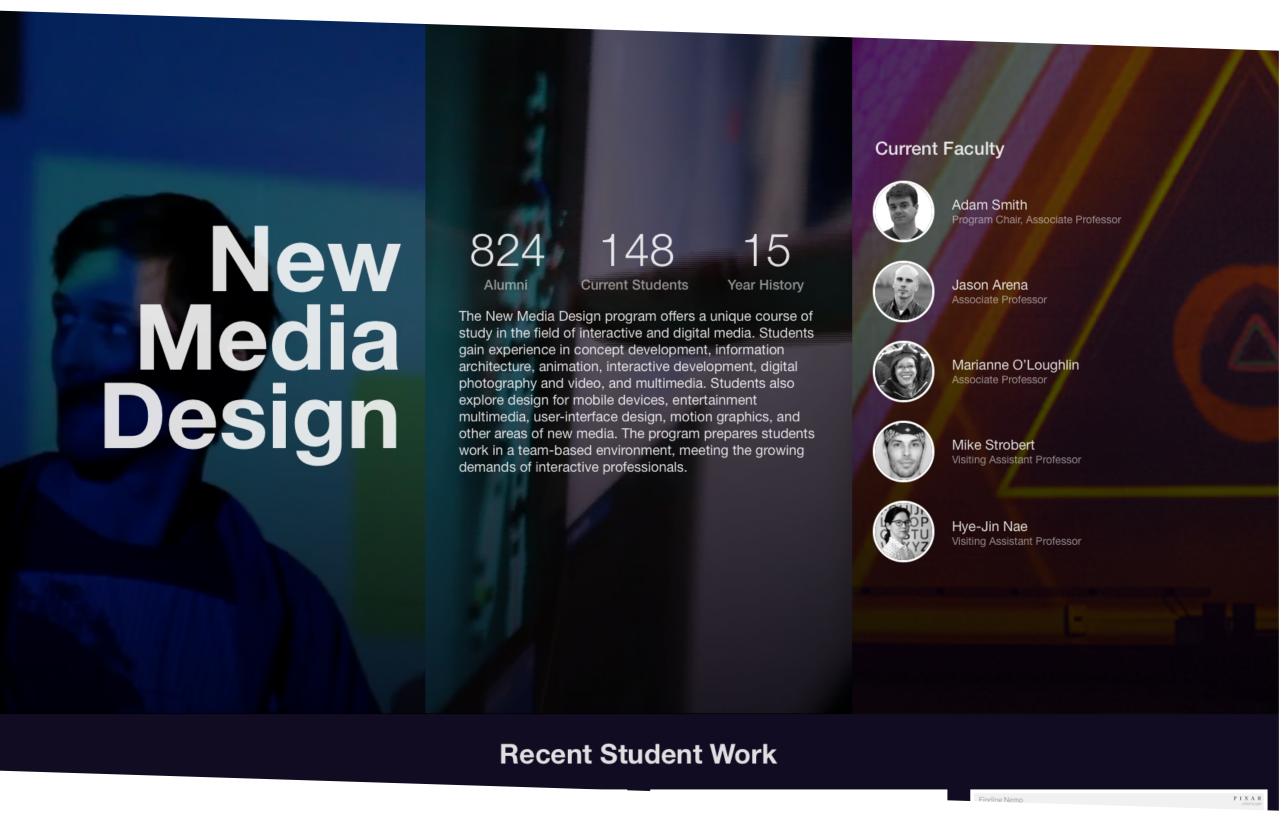


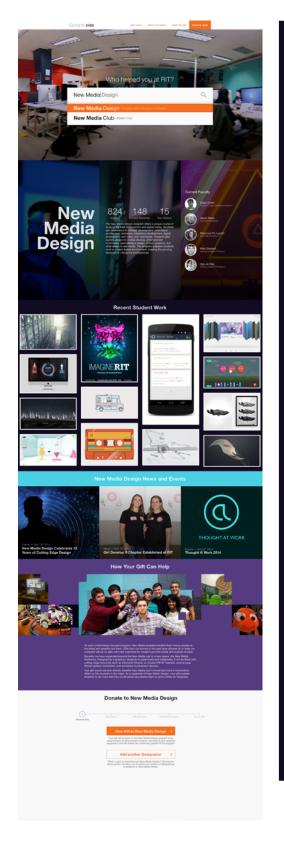


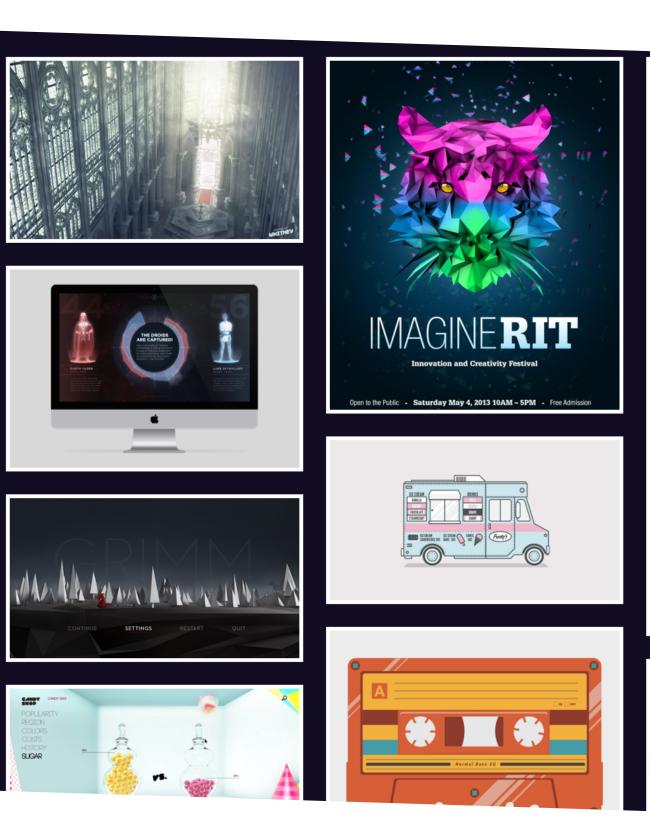


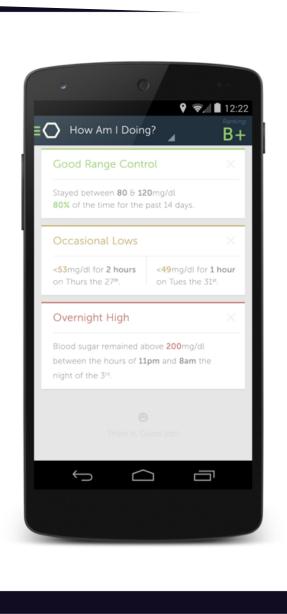


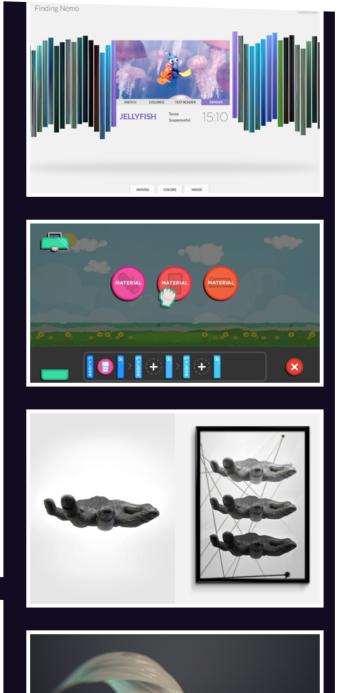


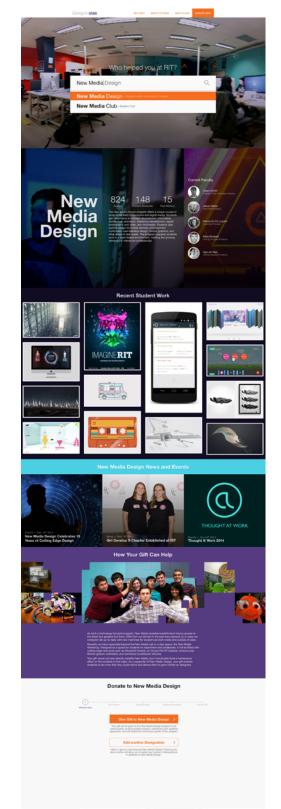


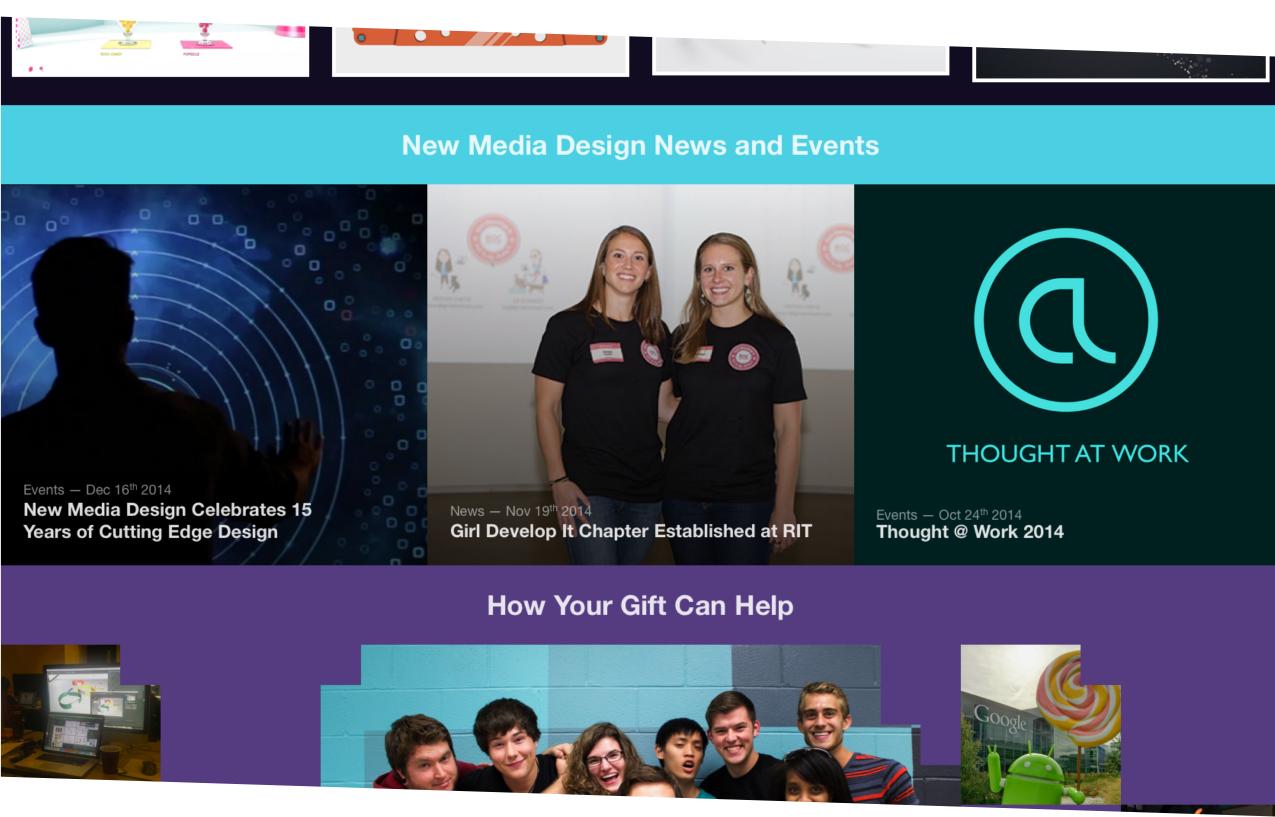


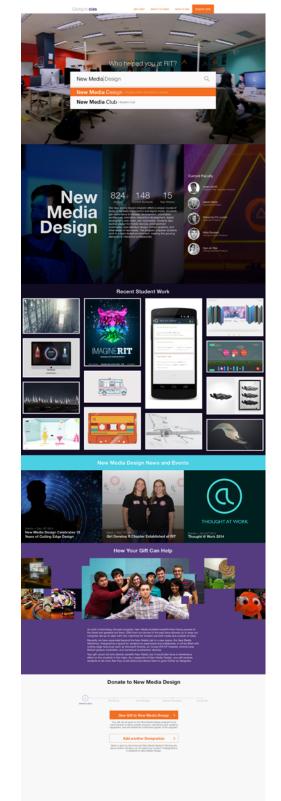


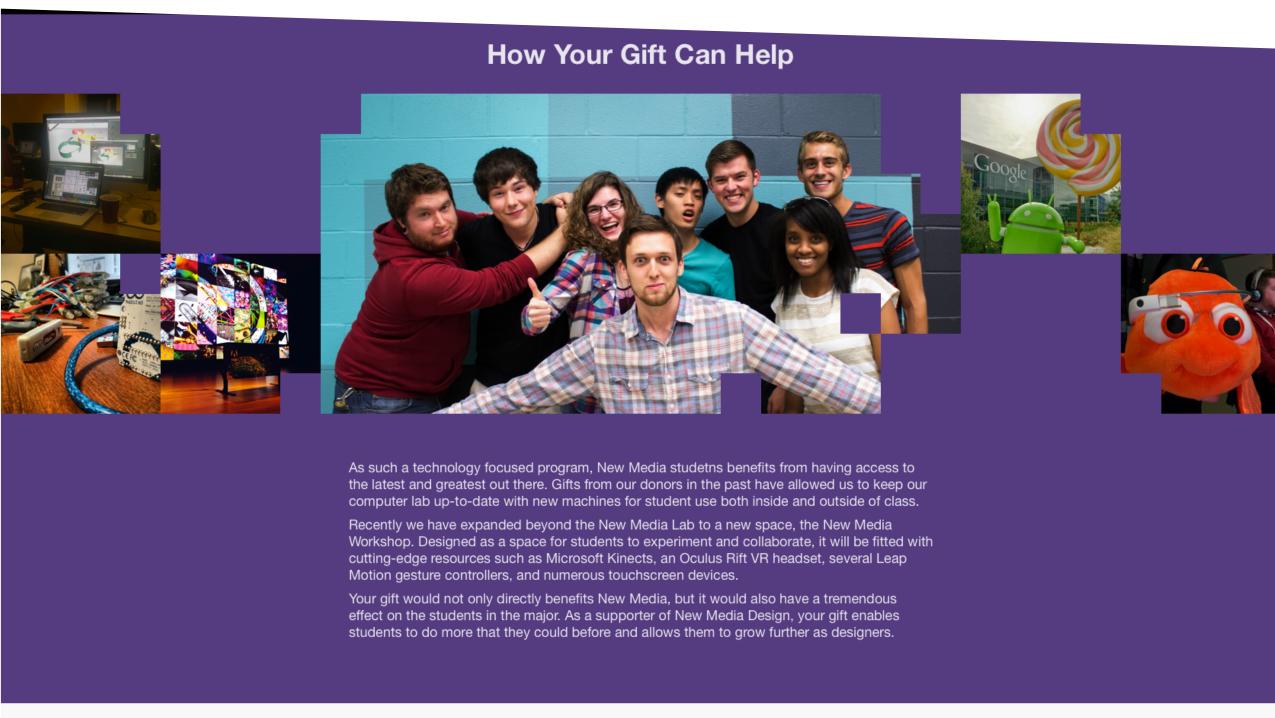




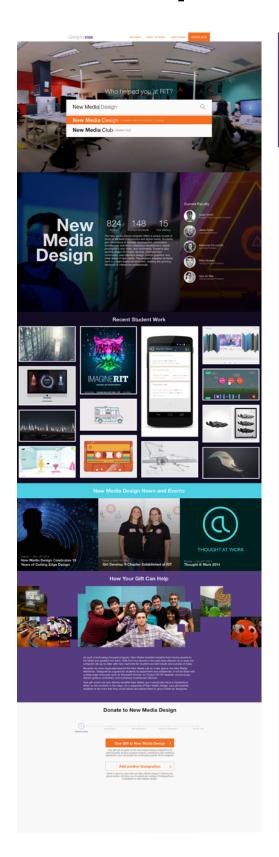








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effect on the students in the major. As a supporter of New Media Design, your girt enables students to do more that they could before and allows them to grow further as designers.

# **Donate to New Media Design**



#### Give Gift to New Media Design

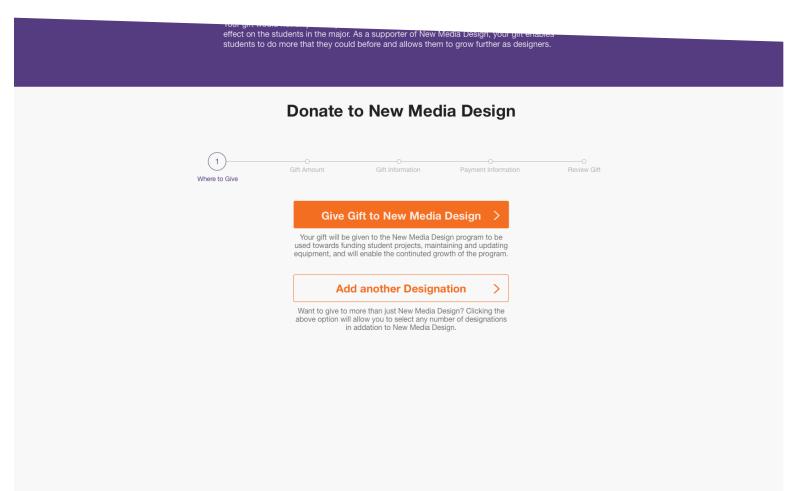
Your gift will be given to the New Media Design program to be used towards funding student projects, maintaining and updating equipment, and will enable the continuted growth of the program.

### Add another Designation

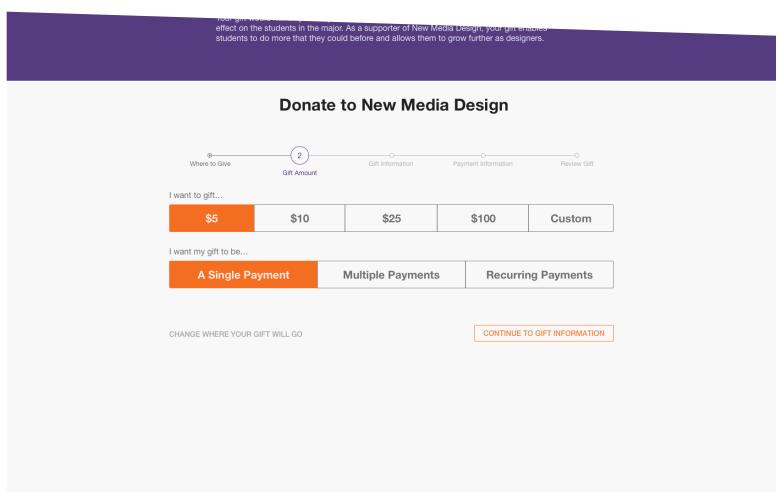
Want to give to more than just New Media Design? Clicking the above option will allow you to select any number of designations in addation to New Media Design.

# Final Comps Form Steps and States

Form 1



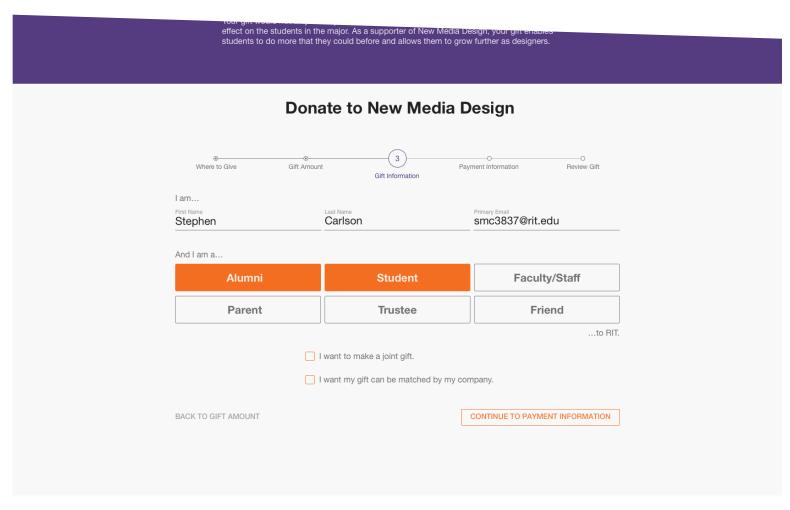
### Form 2



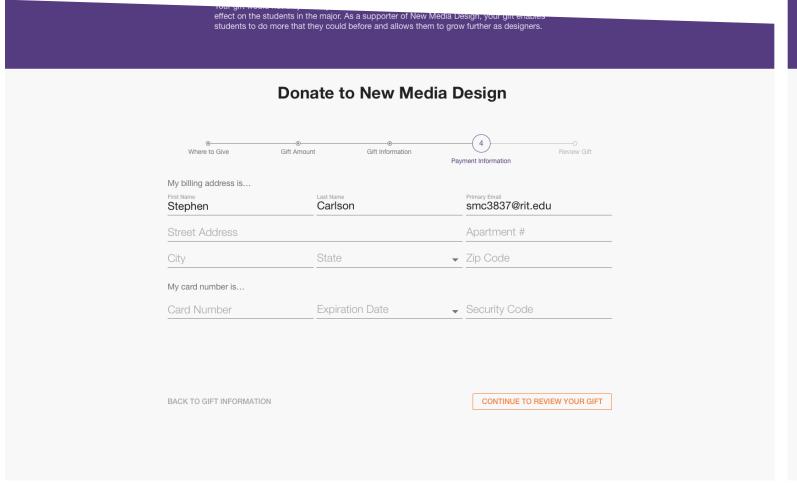
Form 3

Donate to New Media Design					
	mount Gift Information	Payment Information Review Gift			
I am First Name	Last Name	Primary Email			
And I am a  Alumni	Student	Faculty/Staff			
Parent	Trustee	Friend			
	I want to make a joint gift.	to			
	I want my gift can be matched	by my company.			
BACK TO GIFT AMOUNT		CONTINUE TO PAYMENT INFORMATIO			

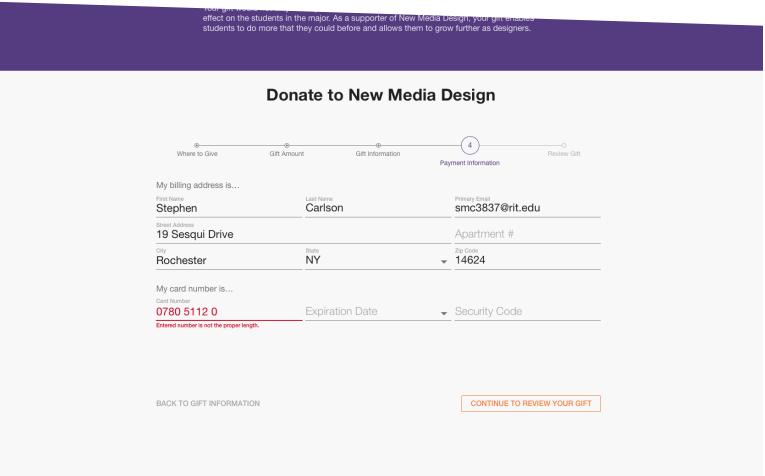
## Form 3.1



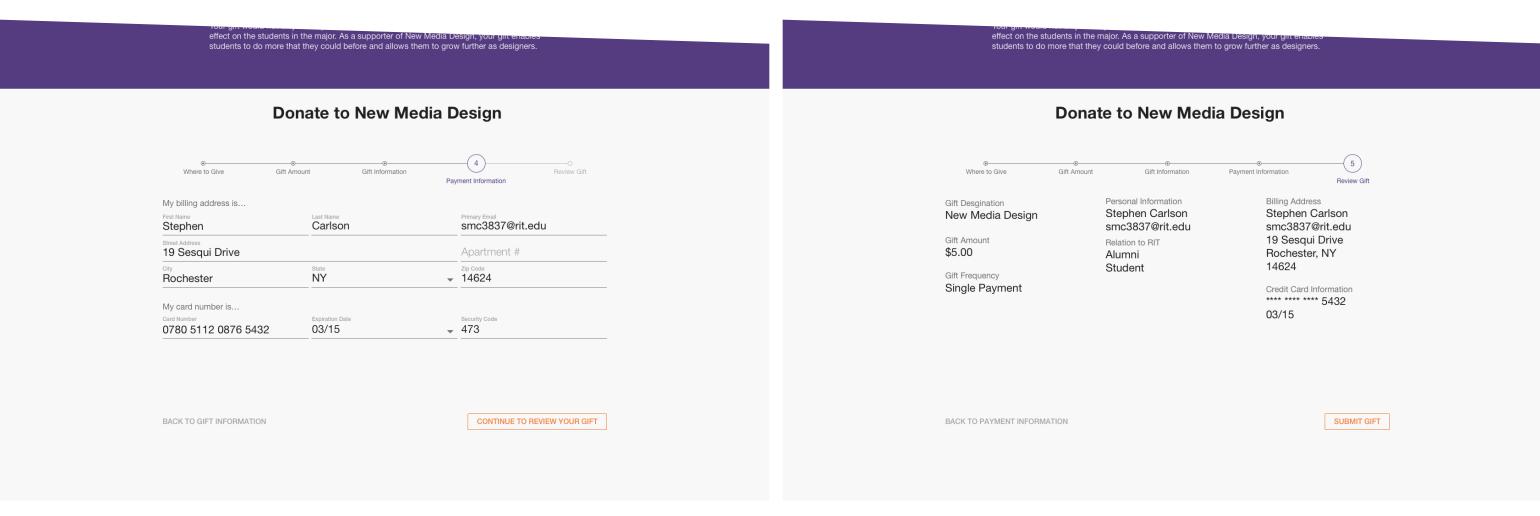
Form 4



## Form 4.Error State



Form 4.1 Form 5



Form 5.1

